

No. 2822

Aero-I and Aero-M Repairs

Application:

This service letter applies to TT-5000 Aero-I and TT-3000 Aero-M SatCom users and is applicable to the following list of products:

- 405010A Aero-I High Power Amplifier (HPA)
- 405012A Aero-I Diplexer Low Noise Amplifier (DLNA)
- 405620A-UAX Aero-I Handset
- 405622X-UAX Cradle
- 405033A-UAT-NRS Aero-I Satellite Data Unit (SDU)
- 403068A-UAT Aero-M Satellite Data Unit (SDU)
- 403010H Aero-M High Power/Low Noise Amplifier (HPA/LNA)
- 405621B-UAX 2-Wire handset
- 405033A-001 Configuration Module

Description:

Thrane & Thrane manufactures the products listed above for Universal Avionics Systems Corporation (UASC). As such, UASC forwards these products to Thrane & Thrane for repair.

Universal Avionics was recently informed by the Thrane & Thrane Repair Center that it has been downsized. This downsizing has impacted their turn-around time for component servicing. Current repair return times may be extremely lengthy (6 months or more).

UASC maintains a very limited pool of exchange equipment. Exchange units will be provided on a first come first served basis until exhausted.

SERVICE LETTER

Material, Cost, and Availability

1. Universal Avionics does not cover labor or other costs involved in removal and replacement of the unit. Universal Avionics will pay the cost of return shipping if the unit is still under warranty. Prior to shipping the unit, contact our Repair Station for pricing, scheduling, and shipping details.
2. For questions or general information concerning SatCom product servicing:

Universal Avionics Systems Corporation
3260 E. Universal Way
Tucson, AZ 85756-5097
Ph: (520) 547-3313 or (800) 802-6977
Fax: (520) 547-3323